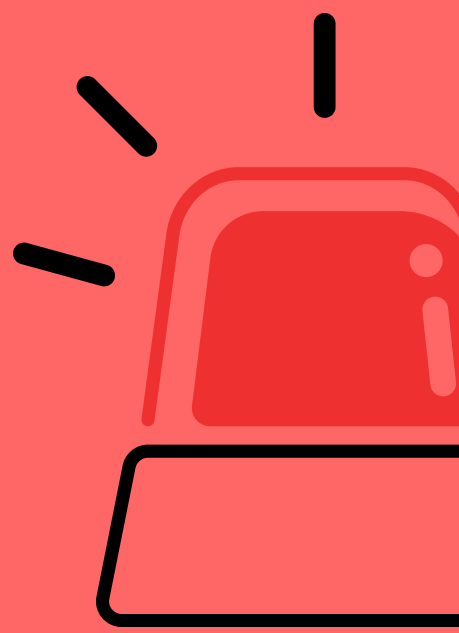


HOW TO HANDLE A MEDICAL EMERGENCY



Emergencies happen when you least expect them. Are you prepared?

STEP 1



CALL 911

DO NOT CALL THE FRONT DESK OR MANAGEMENT FIRST. Emergency experts suggest that someone within the same household make the 911 call as important medical information can be lost or not mentioned when a third-party is involved. Additionally, 911 dispatchers will provide step-by-step instructions to aid the one who is having a medical emergency until the responders arrive.

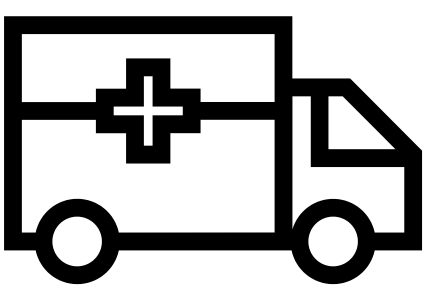
STEP 2

GET THE AED, IF NEEDED

Did you know that The Grande North has an AED (Automated External Defibrillator) onsite? The AED is located near the stairwell in the lobby. An AED is a medical device used to help those experiencing cardiac arrest. It can analyze the heart's rhythm and, if necessary, deliver an electrical shock (defibrillation) to help the heart re-establish an effective rhythm. You may call the front desk for assistance in locating the AED or at your request, a staff member will bring the AED to your Unit's entrance. **Team members comfortable with the device may walk you through the functions of the AED, but may NOT operate the device.**



STEP 3



CALL THE FRONT DESK TO INFORM STAFF THAT EMERGENCY RESPONDERS WILL BE ARRIVING

After you have given all the necessary information to 911, call the front desk to inform them that emergency responders will be arriving shortly. Staff will "lock down" the elevator so that the elevator is available once responders are onsite. They will not need to wait for an elevator if this call is made.

STEP 4

FILL OUT AN EVACUATION FORM, IF NEEDED

In the case of an evacuation, TGN wants to ensure the on-site team is aware of who may need extra assistance exiting their homes so we can provide this information to emergency response personnel. If you have a disability, handicap or medical condition, temporary or permanent, and require assistance to exit the building via the stairwell, make sure to fill out an "Emergency Evacuation Assistance Form." This information should be updated as needed and will be kept in a secure file to be given only as needed to emergency personnel in case of a building emergency.

